

## Aftermarket services



Pulp



Paper



Energy



Recycling



Chipboard



Other industries





# 24/7 Service-Hotline

+43 (0)664 8811 2650

USA/CDN tollfree (888) 300-7657



# Client satisfaction is our highest priority

## Optimized runability and availability considering economical efficiency

Choosing our aftermarket services offers numerous key advantages:

- Increase of machinery's and plant's efficiency
- Cost saving
- Avoiding system failures and breakdowns
- Increase of safety at work
- High quality of spare and wear parts
- Austrian quality work

Our quality management is certified to ISO 9001:2015, so that all our services are carried out in accordance with strict guidelines - ensuring highest quality standards.

## FMW's aftermarket services at a glance

Inhouse screw  
production

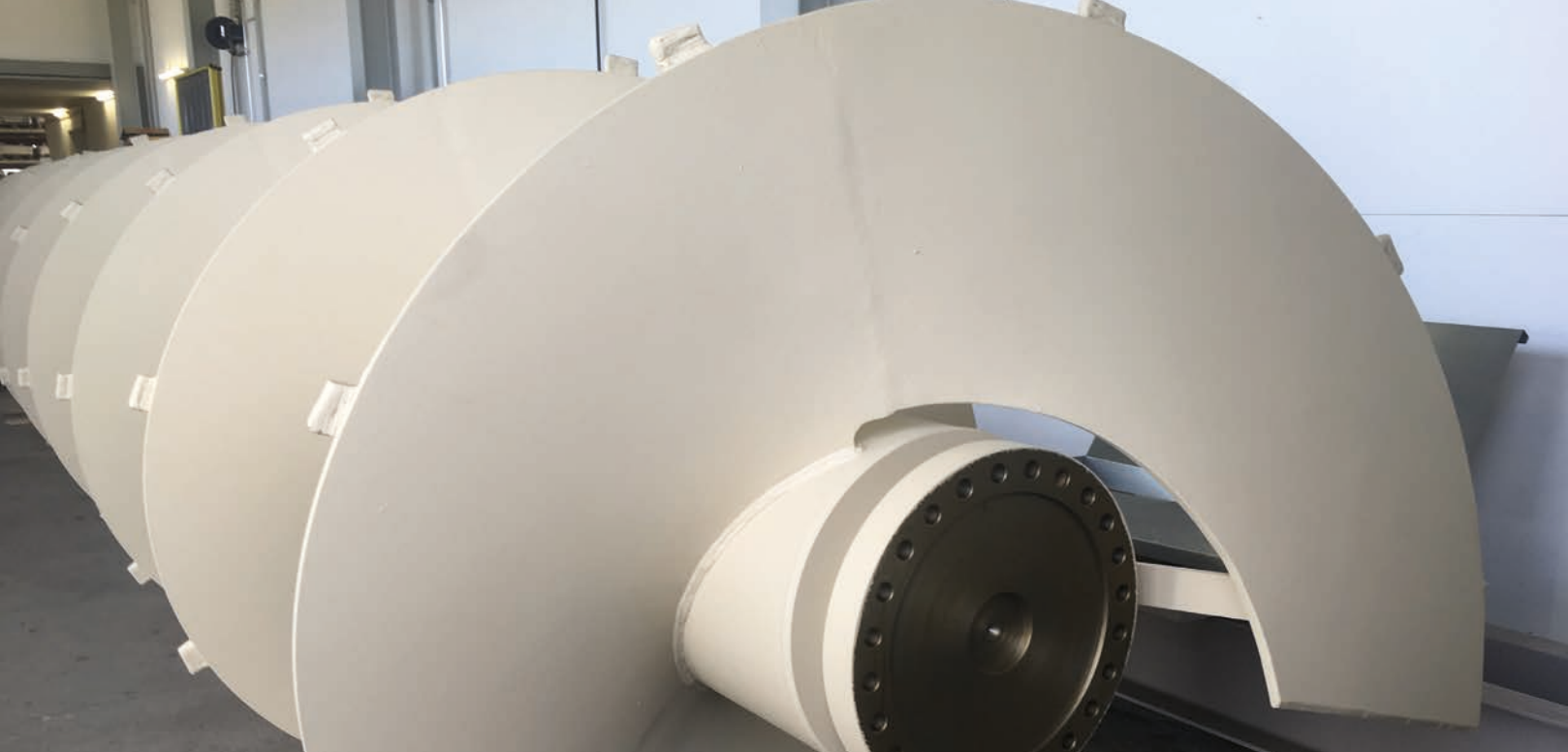
Field services  
and inspections

Revamping  
works

Plant optimization  
and modernization

Spare and wear  
part service

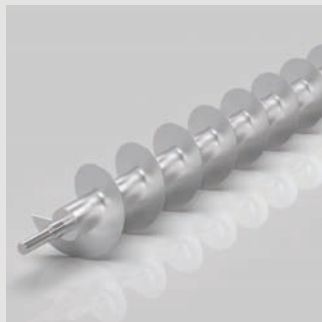
Single  
machines



# Inhouse screw production

FMW entertains its own inhouse screw production, which ensures

- quicker reaction time
- availability as quick as possible
- highest quality standards



# Field services and inspections



## Field services

As a highly customer-oriented company with a keen interest in long-term partnerships, we accompany our customers from the very start of each project to ongoing follow-up services.

Preventive maintenance performed by FMW field service and inspection experts offer the highest possible operational reliability. In acute critical situations our 24h hotline is at our maintenance contract partners' disposal.



## Maintenance contracts

The plant will be inspected periodically, so that possible system problems can be identified at an early stage. Necessary repairs can be carried out at the right time to avoid repair-related plant shutdowns.

During the preventive maintenance visit by our trained professionals services provided include:

- Thorough inspection of your FMW (or third-party manufacturer) machinery
- Mechanical adjustment of the machinery to return it to original specification
- Electrical/programming adjustment of the machinery to return it to original specification
- Evaluation of wear part conditions
- Coordination of spare parts requirements
- Written assessments of your machinery's technical condition (service report; traffic light valuation for action required)



## FMW service & inspection app

Our service team uses our inhouse developed app as an innovative tool to evaluate the data recorded during field services and plant inspections.

A detailed database of our performed services provides a gapless chronology of the plants' history.





# Revamping works

Conversion work or repair work of the conveyor systems are carried out by our trained and experienced service team either on site at the customer or at FMW, so that the system corresponds to the latest state of the art. Remodeling work is of course possible not only for FMW equipment but also for other systems or plants.



## Screws

Spare shafts and complete screw conveyors are engineered and repaired by our experts at FMW inhouse screw manufacturing.



## Conveyors

Maintenance for all kinds of conveyors is offered by FMW's highly experienced and reliable service team.



## Other industries

A broad range of industrial branches benefits from our expertise in our core segments. Among others, leading companies in the building materials industry and the mineral industry have been our loyal and satisfied partners over years.



# Plant optimization and modernization to increase productivity and quality



## Plant optimization

We upgrade the performance and efficiency of industrial plants. Based on the site inspection we develop individual optimization concepts by joining state-of-the-art technology with our customers' specific requirements.

In addition to our own FMW systems, we also convert third-party systems. The scope for the plant optimization includes mechanical components as well as electrical controls and also new safety concepts.



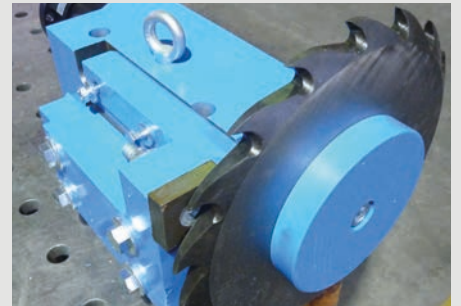




# Spare and wear part service

## Fast and uncomplicated

From the start we provide our customer with critical tailormade spare and wear parts packages. This ensures availability for maintenance work at all times. FMW reacts on short notice to customers spare part request.







FMW service and  
inspection made easy





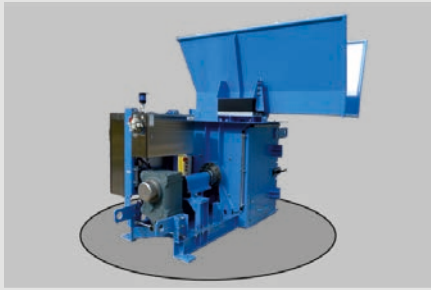
# Single machines

To further improve your operation FMW also offers a wide range of single machines. Our supply ranges from small rag cutters to large silo discharge screws and screens.





# Some examples of FMW single machines



Wire coiler



Wire crusher



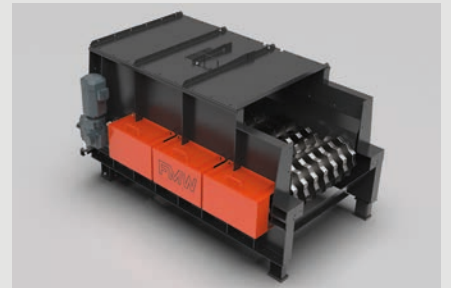
Magnet conveyor for wire coils



Apron conveyor



Bucket elevator & silo discharge screw



Disc screen



Chip screen



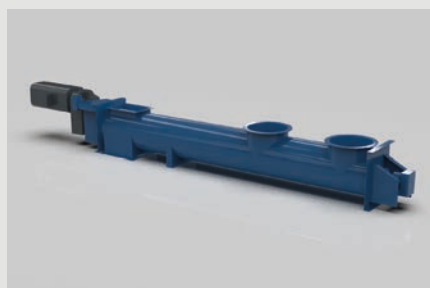
Rechipper



Rag cutter for pulper reject



Sliding belt conveyor



Screw conveyor and screw lift



Paper reel splitter



Other industries

In addition, we have developed numerous single machines for other industries, such as the building materials and mineral industry.

For more detailed information feel free to contact us at [service@fmw.co.at](mailto:service@fmw.co.at)

## Contact

FMW Förderanlagen GmbH  
3062 Kirchstetten 100  
Austria

T +43 (0) 2743 8245 0  
E [welcome@fmw.co.at](mailto:welcome@fmw.co.at)

[www.fmw.co.at](http://www.fmw.co.at)